principles & characteristics of stakeholder dialogue

30/08/2001 - v5

how

- responsibilbity for the agenda & the process is shared between stakeholders
- hold meetings at times & in places convenient for stakeholders
  - people attend voluntarily & as equals
- mtgs. recorded visibly & transparently, with stakeholders having control over the content & accuracy
- mtgs designed & facilitated by independent, professional facilitators
- processes are iterative in their approach
- value all interestes, feelings, needs & fears
- one way presentation of ideas kept to a min.

what

- identify and build on common ground
- seek to move the focus from the past to the future
- build ownership of the process & solutions
- 🕮 continue to implementation and beyond

who

- all interest groups
- decision makers
- those affected by the decicion
- those who support or obstruct implementation

why

- to deliver practical solutions to real problems
- to encourage understanding & improved relationships
- to enable serious discussion that leads to real change

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